

Lake Junaluska Assembly Property Owners Organization
Annual Meeting (In Person and Zoom)
Minutes

Saturday, July 10, 2021

Present:

- Board members: Cathy Bryant, Delmas Copeland, Susan Giles, Deborah Horn, Leigh Kammerer, Chuck Lipp, Wilson Mixon, Lake Junaluska Director of Public Works David Nicholson, Anita Strickhausen
- Lake Junaluska Assembly Executive Director Ken Howle
- North Carolina Department of Transportation Assistant Bridge Program Manager Garrett Higdon
- Mark Pless, Member of the North Carolina House of Representatives
- Over 100 property owners who attended in person, and 24 who attended via Zoom
- Assembly staff members Steve Crites and Leisa McDonald, who managed audio-visuals and the transmission via Zoom

Call To Order:

LJAPOO President Leigh Kammerer called the meeting to order at 10:00 am. He thanked those attending in person and via Zoom for their presence. He called on Delmas Copeland to offer the opening prayer, and thanked Delmas for his two years of service on the Board.

Prayer:

Delmas Copeland offered the opening prayer.

Approval of Minutes:

The minutes from the February 13, 2021 Winter Meeting were approved as posted to the APW webpage, LakeJunaluskacommunity.org.

Treasurer's Report

Chuck Lipp, Treasurer, provided the inaugural LJAPOO, Inc. Treasury Report. Dues, donations, and transfers (from pre-incorporation) were \$6,285.53. Total expenses and disbursements, mostly to provide doggie pots and to contribute to trash boom hardware, totalled \$1,362.34. The ending balance is \$4,923.19.

[The slides that accompanied the treasurer's report are appended, along with other slides that supported presentations. The appended material is selected from the slides that were shown at the meeting.]

Membership continues to grow, to a level of about 200 at present.

Leigh pointed out that membership dues are for the calendar year. If a member mails a second check to pay membership, the policy is to void that check and to return it to the member.

Update on LJAPOO incorporation process

LJAPOO is now incorporated as a 501 (c) (4) organization, under the rubric, “Civic Leagues and Social Welfare Organizations.” This incorporation with the state is complete, but the process is not quite complete as regards the IRS.

This incorporation serves to make LJAPOO compliant with IRS requirements. This incorporation status does not generally make dues tax deductible, though the IRS does not categorically rule out such deductibility; it says, “... see tax preparers for details.” The “Additional Language” deals with two issues: (1) How funds will be treated if the organization ceases operation and (2) the limited liability of board members.

Recommended Constitutional changes

Two changes in the constitution were recommended by the Board. The first related to the “Additional Language” that is required for compliance deals with two issues: (1) How funds will be treated if the organization ceases operation and (2) the limited liability of board members. [The 6th and 7th slides provide more detail.]

The second part of the recommendation is this [see the 8th slide]: The Constitution contains this phrase: Article 2, Section 2: “To coordinate, promote, and assist in the needs, concerns and activities and projects of the property owners and residents of Lake Junaluska Assembly.” The Board recommends deleting “and activities” in order to avoid redundancy.

The two-part motion brought from the Board was approved unanimously.

Board recommendation

The Board recommended that LJAPOO provide a \$2,000.00 gift to Assembly Conference Center for Lake walking trail improvements. A question arose as to whether this is an Associates issue. The response was that this contribution is just part of the total cost. This motion brought from the Board was approved unanimously.

Election

In the February meeting, Jim Cooper was selected as the nominating coordinator, to provide a slate of nominees for new members and officers. The slate is as follows:

- President: Susan Slye Giles
- Secretary: Wilson Mixon (second term)
- Board Member: Anita Strickhausen (second term)
- Board Member: Cathy Bryant (second term)
- Board Member: Gene Lipscomb
- Vice President: Millsaps Dye
(to fill the vacancy created by Sarah Hunter's departure)
- Board Member: Kelly Priegnitz
(to fill the vacancy created by Susan Slye Giles's change in position)

The terms of new members begin in January. The terms of members who fill vacancies begin immediately.

The vote to approve the slate was unanimous.

Assembly report

LJA Executive Director Ken Howle and APW Director Dave Nicholson provided this report. The slides that support the presentation begin with "Assembly Report" in the appended material.

Ken Howle opened his report with an expression of gratitude, saying that LJA could not have survived the effects of the pandemic without the property owners' efforts.

The report began with an overview of the governance of LJA. Ken showed a list of the members of the Board of Trustees and expressed his gratitude for their support and insight. He pointed out that the LJAPOO President is an ex officio Board member and that Board President Kammerer has provided valuable guidance. As a historical note, Ken related that 16 years ago, only 4 of 64 board members were property owners. Now about 70 percent of the streamlined twenty-six member Board are property owners.

A property owner asked why the Episcopacy is represented on the Board of Trustees given that it does not contribute to LJA. The short answer was that this is a requirement of the bylaws. A more extended discussion pointed out that the three bishops that represent the Episcopacy have deep connections to LJA.

Ken introduced the executive team, showing a picture that was taken when the members were practicing social distancing (appended). The pictured members are:

- Mike Huber, General Manager of the Conference Center,
- Sedy Crenshaw, Chief Financial Officer,
- Dave Nicholson, APW Director,

- Rebecca Mathis, Director of Advancement, and
- Ken Howle, LJA Executive Director.

Ken introduced Dave Nicholson, recalling that his first meeting with Dave was on 6/26/2019. He recognized Dave as an ideal candidate to build on the progress that his predecessor, Jack Carlisle, had made. Dave provided the APW report.

- The report began with an overview of the projects that have been completed as part of the Capital Improvement Plan.
- This was followed by a report of other activities of APW, including the inaugural report to the North Carolina Utilities Commission (NCUC), by which APW is now regulated.
- Next, a spreadsheet provided details for the Capital Improvement Plan for 2021, providing four pieces of information about each project: the project's identity, the project's estimated cost, how much of that cost is to be covered by water and sewage fees, and how much is to be covered by service charge funding.
- Traffic issues were discussed. A list of the Traffic Committee was presented. Three major traffic-related topics were discussed: all-way stops, speed humps, and paving.
- Dave provided an overview of issues related to the NC DOT project, which was to be discussed more systematically after the LJAPOO meeting's adjournment.
- A Rules & Regulations Update is due in 2021 for the Board of Trustees to approve in October.
- The 2022 Service Charge will be announced December 1, 2021 and will be due January 31, 2022. The rate and details of discounts and a payment plan are to be determined. Dave reviewed the purposes of the service charges, "to pay reasonable and specific expenses associated with the upkeep, maintenance and related costs that benefit residents of the Assembly... ." The service charge is not to cover maintenance or upkeep of any common areas, which are generally paid for by contributions to the Annual Fund. (A fuller statement is in the Appendix.)
- The APW website is up and running.
- Dave responded to questions:
 - Can we bury electric lines? To do so would be quite expensive.
 - Who is responsible for tree removal on County Road? Depending on the particulars, it can be APW, Haywood County, or the City of Waynesville.

Following the APW report, Leigh encouraged members to visit the APW website.

Ken recognized Representative Mark Pless and reported his efforts to have the NC State budget include funds to preserve the lake and dam.

Ken prefaced the financial report by pointing out that LJA is a single

organization with two budgets, one for Public Works and one for the Conference Center/Administration. Highlights of this report follow:

- Total charitable giving is \$1,290,575 for 2021 and \$838,559 for 2020. The corresponding values for Annual Fund gifts are \$244,979 and \$253,193.
- An appended slide shows the decline in Conference Center lodging from 2019 to 2020. It also shows that 2021 numbers are higher than their 2020 counterparts but not as high as in 2019. Three major conferences were not held this year. Efforts to attract smaller groups have helped to partially offset the impact of the absence of the conferences.
- A second slide shows the corresponding changes in employment. Ken stressed the efforts that the staff have taken to help maintain standards. He also recognized the difficulties in attracting staff, especially in food services and housekeeping.

Ken acknowledged the valuable service of Peggy Ledbetter, who has retired after 50 years of service. Among other services to the community, Peggy was a source of timely, reliable information. Ken suggested the following sources for getting information:

- Public Works Office, especially from Pam James
- Lake Junaluska Gifts and Grounds
- Recreation Area
- Terrace Front Desk
- Lambuth Front Desk
- Lakejunaluskacommunity.org
- Lakejunaluska.com

Ken provided an overview of issues regarding three properties.

- The former World Methodist Council Building and the Reynolds building. Ken suggested looking at his comments on the May 2021 “Lake Views and News” for a relatively complete report on this issue. [With permission from LV&N editor Diana Foederer, these comments are appended below.] He reported that upgrading of the properties is underway. Uses of the properties remain to be determined. Work is being done on the Susanna Wesley garden and ways to make it more accessible from The Terrace are being considered.
- The Shining Rock School has announced its plans to continue to use the property that it has leased. The property will house a pre-K program.
- LJA has issued a request for proposals regarding the Colonial Inn.

Looking to the future, Ken identified two sources of concern. An immediate concern is that large group gatherings, which were the first to be cancelled, are likely to be the last to recover. A continuing concern is the shift in consumer demand from hotels to B&B's and similar accommodations. Against these sources of concern, Ken offers three reasons for optimism: recovery is coming, large conferences will occur in 2021, and that the world needs places like Lake

Junaluska.

A short question and response period brought forth the following:

- About golf course finances: the golf course continues to improve, and last year's revenue was the largest to date.
- About LJA's current financial condition: LJA finished 2020 with a small loss and is projected to earn a small profit this year. The organization is financially sound.
- About reserves: the endowment is over \$5 million, of which about \$1 million is unrestricted reserves. Both numbers are less than ideal, but they are about the same as pre-pandemic.
- About the fitness center: a new locking system has not worked. Efforts are underway to make the center accessible.
- About the Bistro: LJA could not hire enough staff to accommodate the Bistro and to serve large groups. Operation of the Bistro demonstrated the value of such an operation, and options to provide a similar service in the future are being considered.
- Could Colonial Inn be the site for a restaurant? Perhaps a response to the request for proposal will include this use.
- Expression of thanks to Melissa Tinsley for the quality of work on the ground. Observation that this is an example of the importance of giving, which made the efforts of Melissa and her crew possible.

Marilyn Lawson passed a bag to the audience in order to collect funds for a gift to express appreciation for the efforts of Ken and the staff.

Adjournment and transition to NC DOT Update Presentation

Lee Kammerer adjourned the meeting at 11:40 am.

Transition to the NC DOT Update Presentation

The group reconvened at 11:40 am. Ken Howle chaired the meeting. Ken expressed appreciation for DOT's openness regarding its plans. Garrett Hidgon has been very good at gathering and sharing information. Also, Representative Mark Pless has been actively supportive.

Garrett stated that his purpose is to provide information and to solicit insights and expressions of concern. He began by showing a video (available here: <https://www.youtube.com/watch?v=DHd44vGpOkE>) that shows the interchange between US-19 and the bypass upon completion. He reported that designers now believe the project time might be reduced from the earlier estimate of three years to 6 - 9 months.

A public meeting is planned for August, with the exact date and location to be determined.

Some questions related to dealing with traffic on County Road. Garrett pointed out that County Road is a state road and, therefore, drivers cannot be denied access. Maybe signage can be used to discourage use by heavy vehicles. When asked about limiting weight on vehicles crossing bridges, Garrett said he would research this issue.

Regarding traffic on South Lakeshore Drive and Hickory Hill Road, barricades will discourage use of this route. Perhaps LJA can impose restrictions on local traffic.

Phases: The first phase, scheduled to begin in January 2022, is to build detour lanes. This will be followed by the building of the “flyover” bridge. Finally, the old bridges over Richland Creek will be demolished.

Traffic light at intersection with Golf Course Road? This is not planned, but it could happen.

Pedestrian bridge or tunnel? Any such project would involve cost sharing between the federal government and Waynesville or Haywood County, and must be separate from the currently-envisioned project. As to whether the cost shared requirement could be waived, Garrett replied that he did not know.

Sound barrier at Hickory Hill? A noise study has been done, but Garrett has not seen the results yet. Based on the findings, DOT will follow federally mandated guidelines. The study is based on December data, but seasonal adjustment is applied, based on a prescribed factor.

Can DOT encourage westbound traffic to take the Jonathan Creek Road to avoid the affected area? Garrett that this might be possible, maybe by Google postings.

Ken Howle adjourned the session at 12:40 pm with repeated thanks to Garrett Higdon and to Representative Pless.

Appendix items

The appendix contains Ken Howle’s report, copied from May 2021 “Lake Views and News.” Also, it contains the slides that were presented during the LJAPOO meeting.

Ken Howle, “Update on World Methodist Council Properties,” LV&N 5/2021

The past few months have been challenging, not only in our slow recovery from the pandemic but also in dealing with great uncertainty regarding the future of the properties owned by the World Methodist Council (WMC). The location of its two properties at 545 and 575 North Lakeshore Drive are best described by Jody Lipscomb as being in the

heart of our grounds. In case you have missed the news about the changes with the WMC, on Friday, February 5, 2021 it announced the decision to close the World Methodist Museum. A few days prior to this announcement, we learned that the Council had entered into a contract to sell both of its buildings at Lake Junaluska to a private individual.

Lake Junaluska has a very long history with the WMC. In the 1950s, our community, along with Methodists from around the Southeast, raised funds to build the World Methodist building, which housed the World Methodist Museum. In the 1990s, Lake Junaluska Assembly, along with a generous United Methodist supporter, enabled the construction of the Royce and Jane Reynolds Headquarters building, a replica of the Old Rectory where John Wesley was born in Epworth, England. These buildings, and the ministry that has taken place in them, are an important and significant part of our history.

Deeds for property located at Lake Junaluska include a provision that enables Lake Junaluska Assembly a right of first refusal when transfers of ownership occur. This provision has been exercised occasionally throughout our history and, during two meetings in February and March, the Lake Junaluska Board of Trustees voted to exercise this right to purchase the WMC buildings at a purchase price of \$1.25 million dollars. A generous gift of \$625,000 from Mike and Anne Warren will fund half of the purchase price, and the remainder will be financed with a five-year interest-only loan.

One of the most complex aspects of this property transfer is that the WMC had entered into a contract to sell the buildings to another individual. This happened before we were aware the properties were being sold. This created a less-than-ideal situation for all parties involved and one that could have evolved into a complex legal process. It also created a significant amount of uncertainty for us and a situation in which we were not able to provide regular updates to the community and other Lake Junaluska stakeholders. Thankfully, in late April, the original purchaser came to an agreement with the WMC, and we have reached an agreement with the WMC to close the transaction on May 17, 2021.

Many of you have asked if we can keep the museum artifacts at Lake Junaluska. In February we researched to see if we had any claim on the historical items and were unable to find any documentation that would provide us with any legal rights to them. In February and March, the WMC sought organizations that would have an interest in the relics and requested proposals. At that time, we found ourselves in an awkward situation. We were unsure if we would have a building to house the objects and, even if we were able to acquire the museum building, we knew that it would need extensive renovations costing possibly more than \$500,000 for it to be upgraded to a suitable archive for these important items. For these reasons and after consultation with members of our Board, we did not submit a proposal. On April 5, 2021, the WMC announced that the artifacts would be transferred to the Bridwell Library, Perkins School

of Theology and SMU Libraries at Southern Methodist University in Dallas, Texas. Bridwell was chosen by the WMC Archival Committee because it will allow the collection to remain intact under its care. While we are sad to lose the Museum and its contents, we are grateful that an organization within the United Methodist connection will be able to appropriately preserve these artifacts.

One of the biggest questions ahead of us is “What will we do with these buildings?” In many ways, the exercise of our right of first refusal was a strategic decision by our Board to allow us more time to study these buildings and find the best way to keep them as ongoing places of ministry. Following the closing and over the next several months, we plan to subdivide the Susanna Wesley Garden as separate property so that it may be preserved as an ongoing public or common-area space. We also plan to immediately begin maintenance work on the former museum building and to work closely with the mental-health counselors currently using the Reynolds building. We feel that their use of the Reynolds building has positively impacted many lives, and we appreciate their ongoing work. Much of the immediate upkeep is being funded by an additional gift that has been committed.

We look forward to hearing your thoughts and suggestions for these buildings as we explore the possibilities and work diligently to use them to fully accomplish our mission to be a place of Christian hospitality where lives are transformed through renewal of soul, mind and body. Thank you for your ongoing prayers and support as we continue to work together towards a bright future.

Lake Junaluska Assembly
Property Owners
Organization
Annual Meeting
(in person & Zoom)

Saturday, July 10, 2021
10:00AM

Amended by Wilson Mixon

Agenda

- Call to Order Leigh Kammerer, President
- Prayer Delmas Copeland
- Agenda and Instructions
- Approval of February 13, 2021 Winter Meeting Minutes
(posted to the APW LakeJunaluskacommunity.org webpage)
- Treasurer's Report Chuck Lipp, Treasurer
- Update on LJAPOO incorporation process
- Recommended Constitutional Changes
- Board recommendation for \$2,000 gift to Assembly Conference Center for lake walking trail improvements
- Election
- Assembly Report Ken Howle, Exec. Dir.
- APW report Dave Nicholson, APW Dir
- Other Business
- Adjournment and transition to NC DOT Update Presentation



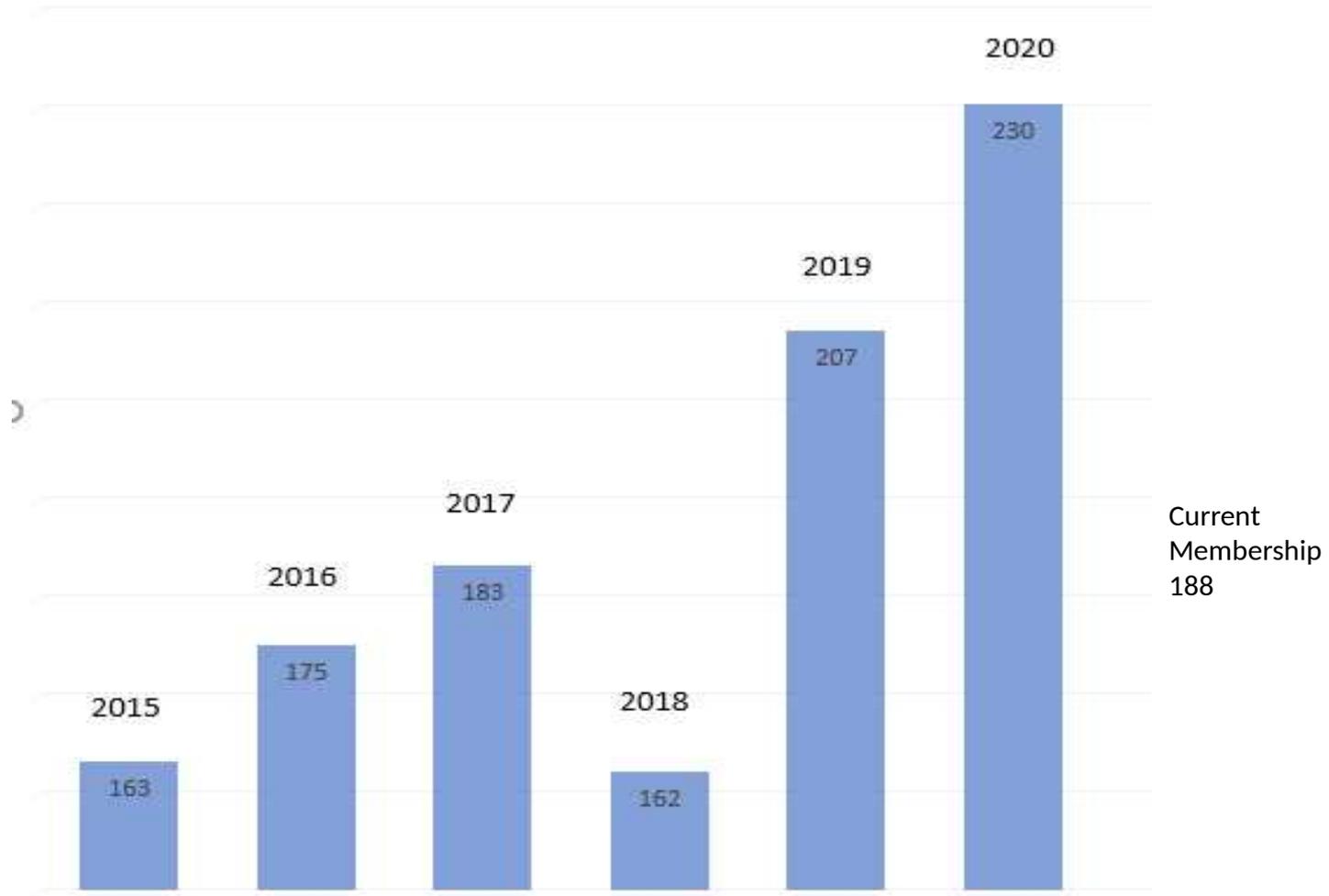
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LJAPOO Inc. Treasury Report June 30, 2021

		Credits	Debits			
Beginning Balance				\$0.00	(Jan 1, 2021)	
Dues, donations, and transfers		\$6,285.53		188	Members	
				\$3,760.00	Dues	
Total Income		\$6,285.53				
Bank fees			\$2.50			
IRS application fee			\$50.00			
Mailings to members			\$230.73			
Doggie pots			\$500.00			
Trash boom hardware donation			\$579.11			
Total Expenses and Disbursements			\$1,362.34			

Number of Members by Year 2015 to 2020



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501 (c) (4) organization

Civic Leagues and Social Welfare organizations

Not for Profit operated to benefit the community

Civic Association promote common good and general welfare of people in the community, such as bring about civic betterment

Per IRS Publication 557



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Articles of Incorporation Additional Language

1. All directors and officers of the Corporation shall be deemed to have expressly consented and agreed that upon dissolution or winding up of the affairs of the Corporation, whether voluntary or involuntary, after compliance with all applicable laws, the assets of the Corporation then remaining in the hands of the Board of Directors shall be transferred, conveyed, delivered and paid over for one or more exempt purposes within the meaning of section 501(c)(3) of the Internal Revenue Code, or the corresponding section of any future federal tax code, or shall be distributed to the federal government, or to a state or local government, for a public purpose. Any such assets not so disposed of shall be disposed of by the Superior Court of the county in which the principal office of the corporation is then located, exclusively for such purposes or to such organization or organizations, as said Court shall determine, which are organized and operated exclusively for such purposes.

Articles of Incorporation Additional Language

2. To the fullest extent permitted by applicable law, no director of the Corporation shall have any personal liability arising out of any action whether by or in the right of the Corporation or otherwise for monetary damages for breach of any duty as a director. This Article shall not impair any right to indemnity from the Corporation that any director may now or hereafter have. Any repeal or modification of this Article shall be prospective only and shall not adversely affect any limitation hereunder of the personal liability of a director with respect to acts or omissions occurring prior to such repeal or modification.

Proposed Constitutional Change

Article 2, Section 2:

To coordinate, promote, and assist in the needs, concerns and activities and projects of the property owners and residents of Lake Junaluska Assembly.

It is recommended that the phrase, “and activities,” be deleted from the sentence.

LJAPOO Board Nominations Slate

- President: Susan Slye Giles
- Secretary: Wilson Mixon (second term)
- Board Member: Anita Strickhausen (second term)
- Board Member: Cathy Bryant (second term)
- Board Member: Gene Lipscomb
- Vice President: Millsaps Dye
(to fill the vacancy created by Sarah Hunter's departure)
- Board Member: Kelly Priegnitz
(to fill the vacancy created by Susan Slye Giles change in position)

Ken Howle

Assembly Report



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Lake Junaluska Update

- Governance Update
- Public Works Update
- Organizational Update
 - Financial Update
 - Staff Update
 - Property Update
- Look to the Future



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Board of Trustees

- Amy Bradley
- Snookie Brown
- David Hanson
- Gina Campbell
- Ryan Church
- Mary Allen Conforti
- Jody Lipscomb
- George Kenney
- Stephanie Hand
- Bishop Holston
- Nancy Hood
- Ken Jenkins
- Frances Jones
- Leigh Kammerer
- Bishop Leeland
- Bishop Taylor
- Chuck Lipp
- Bill Musgrave
- Mickey Rainwater
- John Scott
- Connie Shelton
- Melvin Spain
- Arch Stokes
- Robert Taft
- Mike Warren
- Pam Carter



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Executive Team



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Work Highlights

- Golf Course Road Waterline Replacement Project (CIP) (COMPLETED)
- Planning Holston Village & Lundy Lane Waterline Project (CIP)
- N. Lakeshore to Epworth Way - Storm Water Drain Replacement (CIP)
- Epworth Way – Sewer Line Partial Replacement (CIP)



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Work Highlights

- NCUC Annual Report – Submitted May 21, 2021
- DEQ Water Sample submitted July 1, 2021
- DEQ Wastewater Collection System inspection – May 5, 2021
- Backflow Prevention inspection – February 2021
- Street Lights – 5 changed to LED on Weldon Way
- Pavement bids received for Wells Road & Mouzon Road (section)
- Traffic Committee meeting (follow-on slides)
- Culvert sinkhole – Creek pumping - continued
- Water leak repairs – Chapel Dr, Atkins Loop, Lambuth, Memory Ln, Oxford Rd
- Sewer main repair – Pepper, County Rd, Chapel Dr
- Numerous Real Estate and construction transactions



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Capital Improvement Plan 2021

Project	Cost Estimate	Water-Sewer Funding	Service Charge Funding
Kilgore -County Rd Water & Sewer Line Replacement - Complete	\$6,000	\$6,000	0
Chapel Drive (Manhole & Sewer Line) - Complete	\$10,000	\$10,000	0
White Dogwood to County Rd Sewer Line Replacement - Complete	\$1,500	\$1,500	0
Golf Course Rd to Holston Village Rd (waterline replacement) Complete	\$35,000	\$35,000	0
Oxford Rd (Ph1) (utility work, paving) (PARTIAL COMPLETE)	\$80,000	\$30,000	\$50,000
Holston Village Rd & Lundy Ln (waterline replacement, paving) (Planning)	\$55,000	\$15,000	\$40,000
Reservoir Study (IN-PROGRESS)	\$10,000	\$10,000	0
Reservoir Telemetry	\$5,000	\$5,000	0
Meter Replacement Program (IN-PROGRESS)	\$10,000	\$10,000	0
Siler Circle (waterline replacement and paving)	\$80,000	\$50,000	\$30,000
Totals	\$287,500	\$167,500	\$120,000



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Traffic Committee

- Cathy Bryant
- Jim Correll
- Vic Dingus
- Chuck Lipp



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Traffic Committee Issues

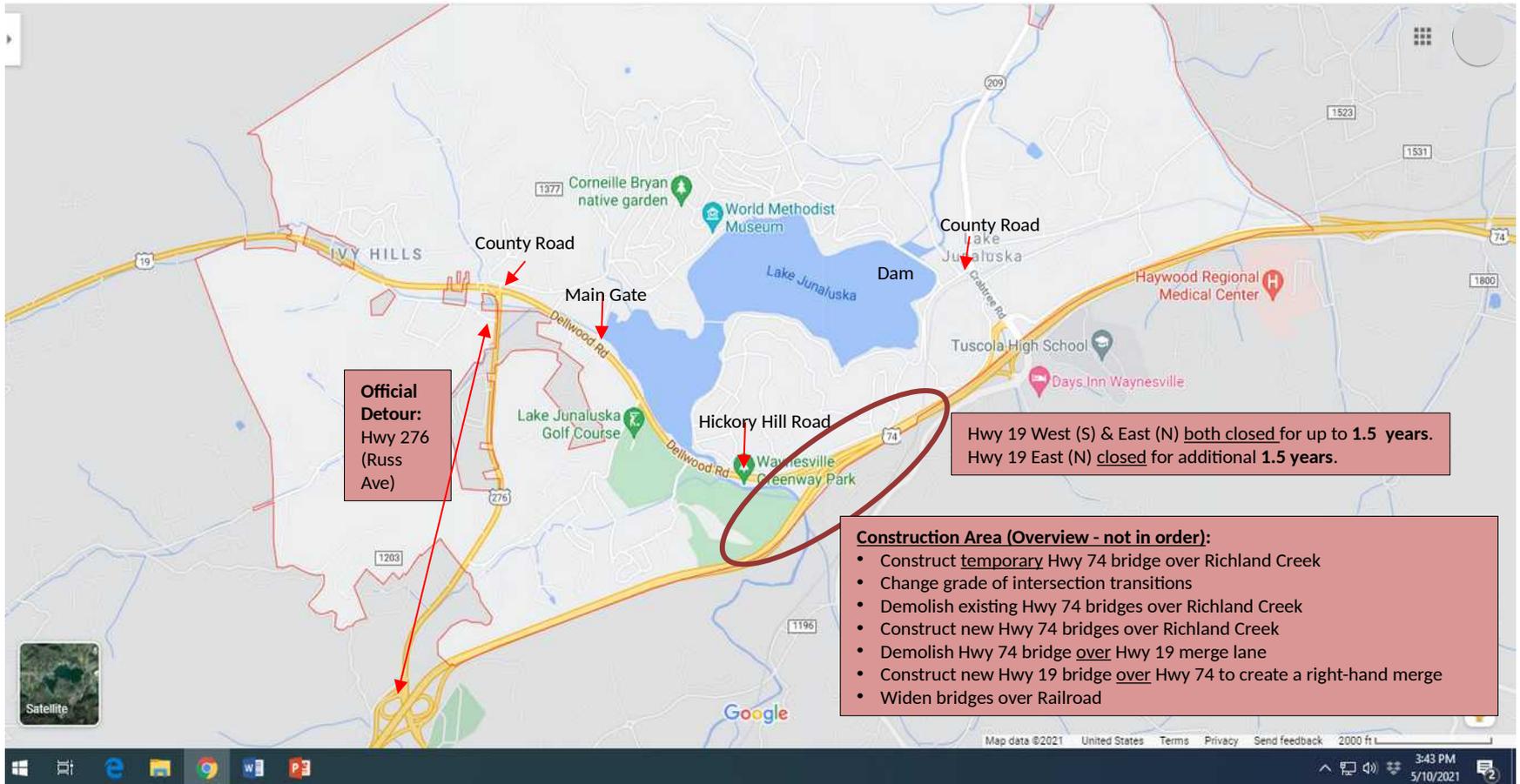
- All-Way Stops
 - South Lakeshore & Purcell (or Equity?)
 - South Lakeshore & Hickory Hill
 - North Lakeshore & Memory Lane
- Speed Humps
 - Dale Drive
 - South Lakeshore near Armstrong
 - Hickory Hill – between Methodist/Crescent
- Paving
 - Wells Road
 - Mouzon Road – section
 - South Lakeshore – partial - TBD



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NCDOT Highway 19/23/74 Bridge Project Overview



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Signage Recommendations to NCDOT

- 19 WB ramp
 - Left Lane “Through Traffic Keep Left”
 - Right Lane “Right Turn Only”
- 19 WB & EB
 - Speed Limit 35mph
 - Ramp merge to Russ Ave intersection
- 19 WB ramp
 - Sound wall along exit ramp
 - Between Hickory Hill Rd and exit ramp



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Rules & Regulations Update

Review and Update is due in 2021 for the Board of Trustees to approve in October



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2022 Service Charge

- Mailing: December 1, 2021
- Due: January 31, 2022
- Rate: TBD
- Discounts/Payment Plan: TBD



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2022 Service Charge

- Purpose of Service Charge:

...for the purpose of paying reasonable and specific expenses associated with the upkeep, maintenance and related costs that benefit residents of the Assembly grounds, which may include, but not be limited to, **security** protection, **street** maintenance, **street lighting**, **drainage maintenance**, **bulk waste and green waste** collection, and **administrative costs** of Lake Junaluska Assembly Public Works in providing such services.

Does not include maintenance or upkeep of any common areas, tree removal from LJA property, trail maintenance, etc. Those are generally paid for by contributions to the General Fund.



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Assembly Public Works Website:
www.lakejunaluskacommunity.org

or

Stop by or call the office!



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Financial Review

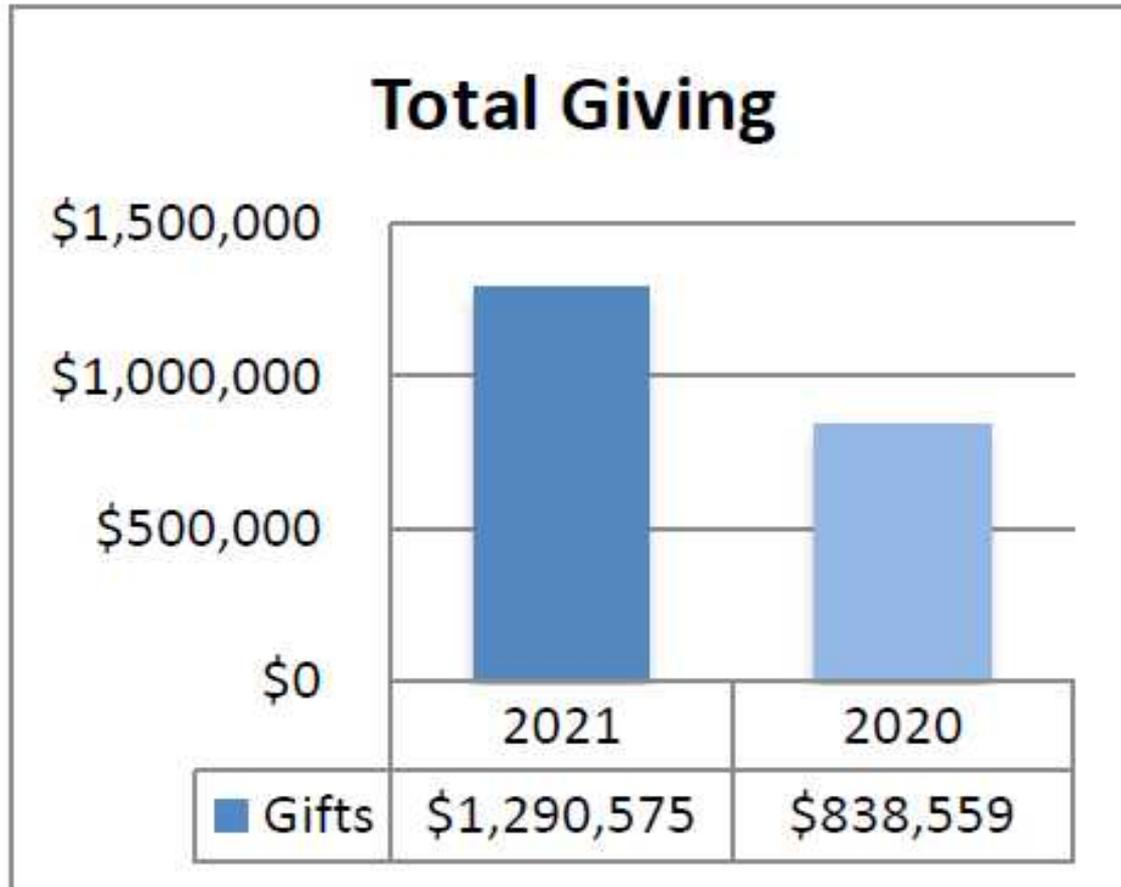
- One Organization
- Two Budgets
 - Public Works
 - Conference Center/Administration



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Charitable Giving



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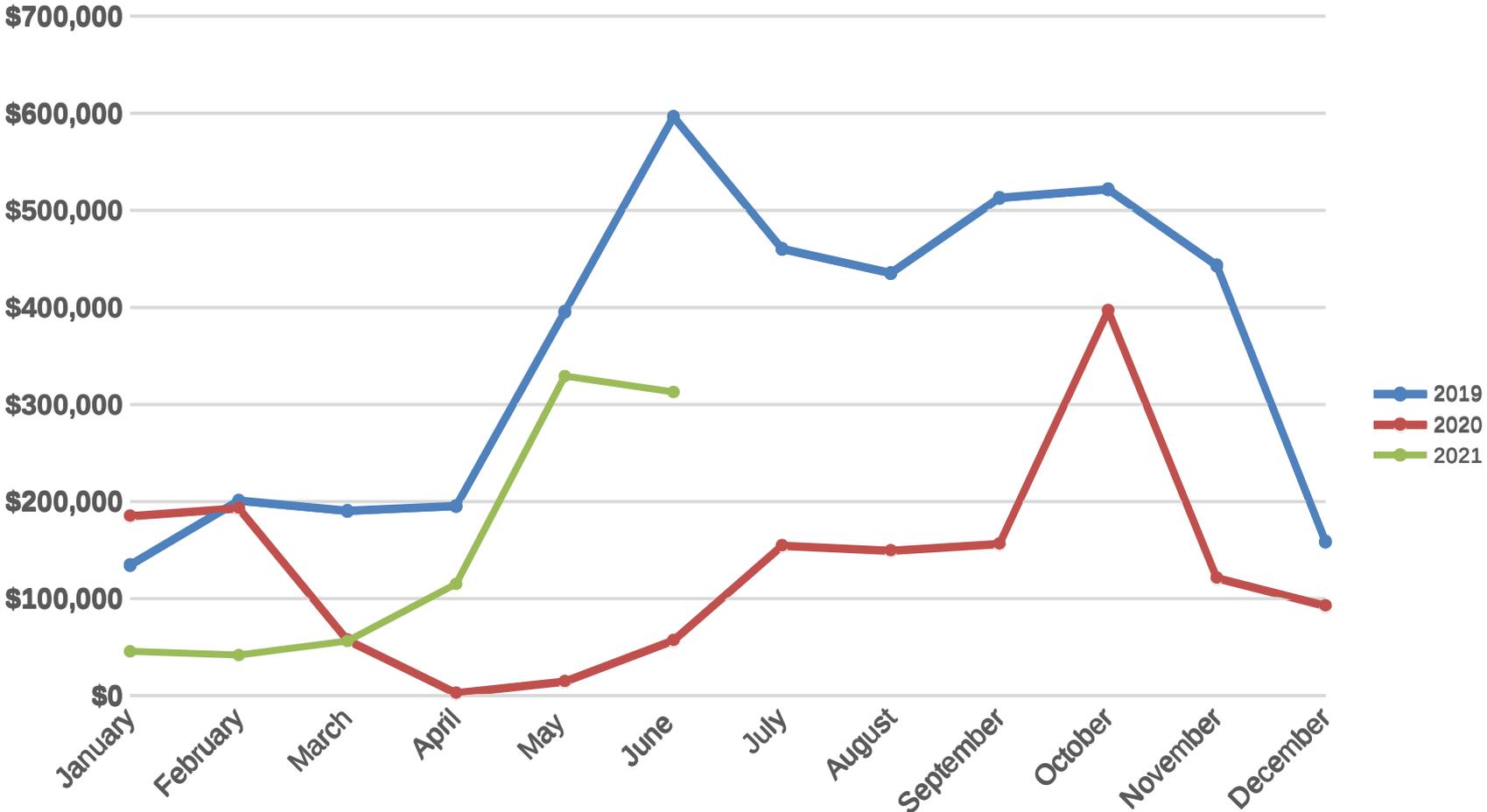
Charitable Giving



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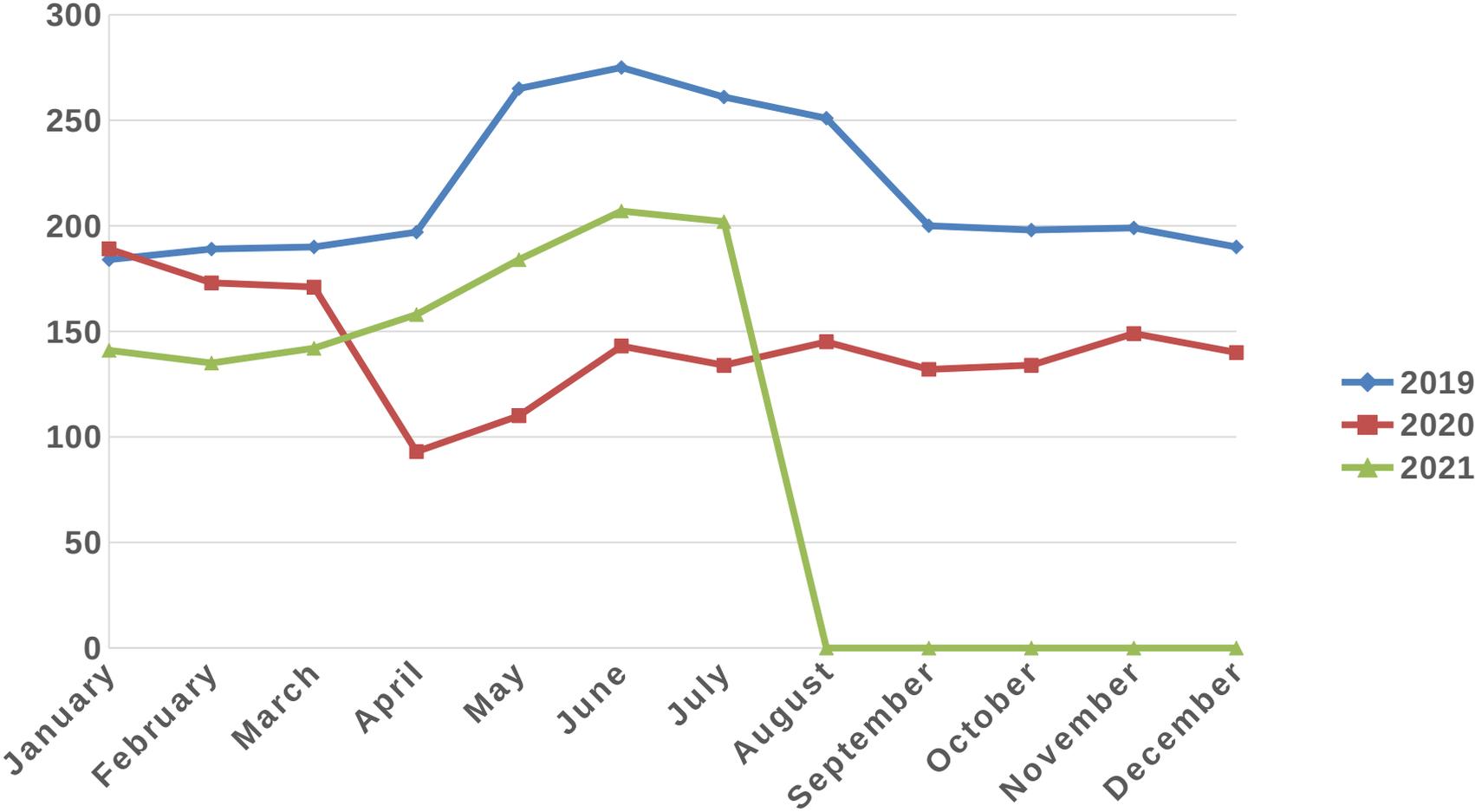
Conference Center Lodging



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Number of Employees



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Where to find Information?

- Public Works Office
- Lake Junaluska Gifts and Grounds
- Recreation Area
- Terrace Front Desk
- Lambuth Front Desk
- Lakejunaluskacommunity.org
- Lakejunaluska.com



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Property Update

- Former World Methodist Council Buildings
- Shining Rock School
- Colonial Inn



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The Future

- Group Gatherings
 - First impacted
 - Last to recover
 - SEJ cancellation in November
- Permanent Shifts in Consumer Demands



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The Future

- Recovery is coming
- Large Conferences in 2021
- The world needs places like Lake Junaluska



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